March 5, 2020

To our valued clients,

As you know, the event industry as a whole is concerned about the new coronavirus (COVID-19). As of March 5, 2020, there have been no confirmed cases of the COVID-19 in Dallas County.

The Fair Park First and Spectra Venue Management teams at Fair Park (FPF/SVM) are actively monitoring the situation. The City of Dallas’ Office of Emergency Management (OEM) has been working with Dallas County Health and Human Services (DCHHS) to prevent the spread of COVID-19 to Dallas. The Office of Emergency Management has the authority to cancel public events that might spread a pandemic virus. However, an event would only be canceled if there was a significant spread sustained transmission of COVID-19.

FPF/SVM are actively following all news about COVID-19 through the CDC, the DCHHS, and the OEM. Our entire staff is dedicated to ensuring that each of our events occurs under the most hygienic and safest circumstances possible. FPF/SVM has been briefed about the proper health and safety measures to raise awareness and communication about the situation.

Our staff is working with our third-party housekeeping companies to expand the cleaning processes. We are appraising our routine sanitation procedures to safeguard FPF/SVM’s overall level of health and safety. Internal communications are ongoing to ensure our staff understands the way COVID-19 spreads, and how to prevent it.

In addition, we are continuing the standard practices that assist in the prevention of health and safety concerns, as well as evaluating increased measures that would help in preventing the spread of COVID-19. Commonly touched items are routinely cleaned, and we have placed additional hand sanitizer stations throughout appropriate facilities for your convenience.

We hope that all our event organizers and promoters continue to monitor the situation. Our team will continue keeping the lines of communication open to ensure that our health and safety practices continue to prevent the spread of COVID-19.

You may find additional information at the following links:
Dallas Office of Emergency Management
Texas Department of State Health Services
Centers for Disease Control and Prevention

We will continue to communicate any updates to you as needed.
Thank you,

Peter C. Sullivan
General Manager